



THE advantage™

THE STUFF YOU NEED TO KNOW...

JANUARY 2015

GSC on the Go – New Features

It's another 'appy' day as we introduce more functionality for GSC on the Go – our mobile app.

We've added *two* new features:

- ➔ MY BENEFITS
- ➔ MY ALERTS

With "My Benefits," plan members can submit a "mock" claim from their phone or tablet to check their benefit eligibility under their plan. And if eligible, they can find how much their plan will pay and other benefit coverage information. Depending on their plan, they will be able to see whether they are eligible for:

- ➔ Paramedical services – chiropractic treatment, massage therapy, physiotherapy
- ➔ Vision – prescription contacts and glasses, routine eye exams
- ➔ Dental recall exams
- ➔ Custom foot orthotics

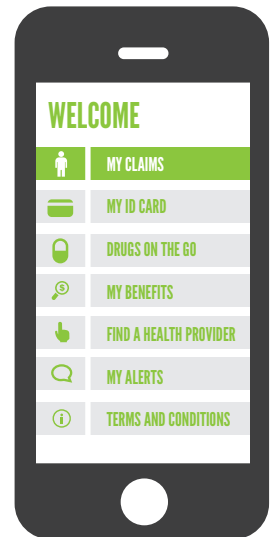
When plan members' claims are randomly selected for an audit, the "My Alerts" feature allows them to view their audit notifications at any time and find out what they need to do to submit their supporting documentation to GSC.

Depending on their mobile device settings, plan members can get the new version of GSC on the Go by:

- ➔ Receiving an automatic update of the new version of the app onto their device;
- ➔ Receiving an update notification on their device that the new version of the app is available for download from the app store; or
- ➔ Going to the app store and directly downloading the new version onto their device.

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- ➔ New Features for GSC on the Go
- ➔ New Prescribing Authority for Nurse Practitioners



This upgrade also fixes a few “bugs” that were affecting iOS 8 users. Please let any impacted plan members know so they can get the new version of the app.

We’ve updated our plan member communication and FAQ document and have posted these documents on our website at greenshield.ca > What You Need to Know > GSC on the Go. We will also be sending an email to plan members registered for Plan Member Online Services to let them know about our new app and where they can go to get more information.

New prescribing authority for nurse practitioners at GSC

Nurse practitioners are a class of registered nurses who have advanced training and medical expertise. For many Canadians living in remote areas of Canada where access to physicians may be limited, nurse practitioners are often the only health care provider available who can provide essential medical care.

GSC requires written medical referrals for prescription drugs, and some medical items and paramedical services. To date, GSC has allowed nurse practitioners to write prescriptions for certain drugs only. In recognition of the vital role that nurse practitioners play in Canada’s health care system, and to better serve plan members wherever they live, we are expanding the prescribing authority of nurse practitioners.

Starting February 1, 2015, GSC will accept paramedical and medical item claims prescribed by a nurse practitioner. This new policy will apply to all new claims received on or after February 1, 2015. This means that plan members will not have to see multiple health care providers to get their required prescriptions – and aligns with our mission to create innovative solutions to improve access to better health.