

PLEASE GIVE THIS LETTER TO YOUR MASSAGE THERAPY, PHYSIOTHERAPY,  
CHIROPRACTIC, ACUPUNCTURE, CHIROPODY/PODIATRY, COUNSELLING,  
NATUROPATH, SPEECH THERAPIST AND VISION SERVICES PROVIDERS.

# Attention Health Service Providers:

## Check eligibility and submit claims online

Did you know that you can check eligibility and submit claims online for some health services, medical supplies and equipment for Green Shield Canada (GSC) plan members? Visit [providerconnect.ca](https://providerconnect.ca) to sign up for **Secure Services** and receive payments much faster than before.

### What you can do...

- Instantly check your plan members' eligibility.
- Submit claims to GSC online, for instant adjudication.
- Assign payment directly to yourself by cheque or to your bank account by direct deposit. Alternatively, you can have the plan member pay you directly and then notify us to pay the plan member.
- Confirmation of applicable coverage will be provided to both you and the plan member.

### Getting started is easy...

If you do not have a provider number:

- 1 Visit [providerconnect.ca](https://providerconnect.ca) and click on *Provider Registry*.
- 2 Complete the *Health Professional Provider of Service Account Application*. Your provider number will be mailed to you within a few days.

### How to register:

- 1 Visit [providerconnect.ca](https://providerconnect.ca) and click 'Secure Services'.
- 2 Click 'New User'.
- 3 Select your *Provider Type* and click 'continue'.
- 4 Complete the online form and create a User ID.
- 5 Follow the steps until you click 'Return to Secure Services' and you will receive your temporary password in the mail within two business days.

- 6 Once you receive your temporary password, you must activate your account.
- 7 Repeat step 1, and select 'Activation'.
- 8 Follow the next steps to create a permanent password and complete activation.

## Submitting a claim and receiving payment is quick and convenient...

- 1 Visit [providerconnect.ca](http://providerconnect.ca) and sign in to 'Secure Services'.
- 2 Select 'Claim Submission' and complete the form.
- 3 Once submitted, the claim is immediately adjudicated and payment is automatically directed as per your instructions.

## Online claim submission capabilities...

### Health Services

- Chiropractic
- Massage Therapy
- Chiropody/podiatry
- Naturopath
- Speech Therapy
- Physiotherapy
- Vision Services
- Acupuncture
- Counselling (psychologist, master of social work, etc.)

### Medical Supplies and Equipment

- Aerochamber
- Blood glucose monitor
- Blood pressure monitor
- Braces
- Compression stockings
- Crutch
- Custom braces
- Lancets
- Mask, C.P.A.P.
- Mastectomy bras
- Stimulator (T.E.N.S.)
- Stimulator supplies
- Etc.

## We are here to help...

Please contact our Customer Service Centre at 1.888.711.1119 if you have any questions or would like further information.